The Equine Clinic at OakenCroft

Winter Newsletter 2024

OAKENCROFT ONLINE PHARMACY NOW OPEN!

We are excited to announce the launch of our new, fully-independent online pharmacy! Visit pharmacy.oakencroftequine.com to browse through our extensive product list.

Our new online pharmacy platform is run completely in-house by your friendly and familiar Oakencroft faces. Orders are processed by our staff, approved by your attending veterinarian, and quickly drop-shipped to you, arriving within 2-3 business days (with a few exceptions). If there are other products you wish we carried, please let us know as we are working hard to keep it current and competitively priced.

Our online pharmacy has many perks!

- Real People! Best of all, you'll be supporting local business and interacting with our awesome Oakencroft staff. If you have a question or a problem, pick up the phone and we will happily assist you.
- Avoid Fees: By using our online pharmacy, you avoid prescription fees.
- Worry-Free Payments: Credit card payments are secured by verified processing platforms.
- Autoship! Why remember one more thing? Put your frequently used products on autoship.
- Sales and Savings: Watch our announcements for periodic sales and save more.
- One Stop Shopping: We have a long list of over-the-counter horse care products available.

Why are we doing this?

- Better Service: Other online pharmacies are run by big corporations. With them, we have limited ability to intervene if a problem should occur. Now, we can ensure speedy order processing and we can assist you right away if a shipping or order complication occurs.
- Fewer Fees: Those big corporations have multiple layers of processors which means multiple layers of fees.
- Better Control: Our products go directly from manufacturer to distributor to you. There is a clear chain of control over the products - no worries about medications sitting in frozen trucks or hot warehouse loading docks and losing efficacy.

Please visit our new site using the QR code below and help support your local business!



Online pharmacy access made easy with QR Code!

PRESCRIPTION FEES

Starting February 5th, 2024, The Equine Clinic at Oakencroft will institute a \$15/script (medication) fee for all requests from outside/online pharmacies. The fee will need to be paid to Oakencroft by credit card prior to the script being issued. You may ask why we are doing this; with the explosion of online sources for medications, the volume of scripts received daily by our practice has increased exponentially and reviewing them

has become very time consuming for our staff and veterinarians. Approving prescriptions is not just a simple click of a button. First and foremost, each and every script must be reviewed by both Oakencroft staff and your veterinarian to ensure the safety and suitability of that medication for the patient. Additionally, information must be provided to the pharmacy about both the patient and the veterinarian that is prescribing the medication. Not only does this process consume hours of time every day for all our staff and veterinarians, but your veterinarian is also liable for any

complications arising from that medication over which they had no direct control. We appreciate your understanding the necessity of implementing this policy. Script fees will be waived if you use our brand-new online pharmacy at

https://pharmacy.oakencroftequine.com/.

Venmo: @oakencroftequine PayPal: The Equine Clinic at Oakencroft

- Payment at time of services rendered is required. We accept all major credit cards, cash, check, PayPal, Venmo, and Care Credit.
 A reduced call charge of \$28/owner is offered by scheduling our veterinarians by geographic range on the dates listed below.
 We will attempt to meet all requests, but we unfortunately cannot guarantee time frames. You will be notified of your appointment time 24-48 hours prior to the scheduled appointment.
 Preventalive health care services offered during these appointments include vaccine boosters, Coggins, dental care, sheath cleanings, annual exams, and lab work (e.g., ACTH, Insulin, Fecal Egg Counts). Please have your horses clean with blankets and boots off for Coggins photos prior to your veterinarian's arrival.
 It is advisable to limit the number of vaccines given at one time to reduce the chances for vaccine reactions. When booking your appointment, we can help you determine how many appointments you will need.

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County	Towns Included Hannacroix, Medway, Earlton, Coxsackie, Leeds, Catskill,	Dates 3/1 3/25 5/16 6/3 6/17	Doctor Dr. Katie Clark
Eastern Greene	Climax, Athens, Surprise, Preston Hollow, Durham, East Durham, Greenville, Norton Hill, Cornwallville, Freehold, Medusa, Cairo, Saugerties, Palenville		Dr. Taylor Huffman Dr. Bree Kennedy
West Greene	Windham, Ashland, Hunter, Tannersville, Westkill, Lexington, Prattsville, Acra, Round Top, Purling	3/15 5/6 6/25 4/9 3/4 4/26 5/31 6/18	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
Northern Schoharie	Schoharie, Wright, Cobleskill, Richmondville, Warnerville, Carlisle, Sharon Springs, Gallupville, Howes Cave, Cherry Valley	3/18 4/18 6/20 5/22 3/1 4/29 6/4	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
Southern Schoharie	Middleburgh, Jefferson, Grand Gorge, Gilboa, Summit, Cooksburg, Livingstonville, West Fulton	3/14 4/1 4/25 5/30 3/19 5/7	Dr. Katie Clark Dr. Bree Kennedy
Eastern Schoharie/ Schenectady	Esperance, Sloansville, Schenectady, Rotterdam, Princetown, Scotia, Glenville, Niskayuna, Duanesburg, Delanson, Charleston	3/21 6/10 5/10 4/23	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
West Montgomery	Canajoharie, Ft. Johnson, Fonda, Ft. Plain, Palatine Bridge, Sprakers, St. Johnsville, Fultonville	3/7 4/29 5/23 6/25 3/22 4/15	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
East Montgomery/ West Schenectady	Amsterdam, Hagaman, Glenville, Pattersonvile	4/11 5/1 3/25 6/24	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
Fulton	Broadalbin, Caroga, Dolgeville, Gloversville, Johnstown, Mayfield, Northville, Northampton, Perth	3/28 5/9 6/13 5/21 4/12 6/3	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
Northern Albany	Albany, Colonie, Latham, Menands, Watervliet, Green Island, Cohoes, Guilderland, Slingerlands, Delmar, Glenmont	4/5 4/22 5/2 6/6 6/27 5/28 6/14 3/11 3/26 5/17	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
Southern Albany	Altamont, Voorheesville, New Scotland, Westerlo, Rensselaerville, Knox, Berne, East Berne, West Berne, Feura Bush, Clarksville, Selkirk, Ravena	4/19 5/3 5/17 5/20 3/29 6/4 3/12 4/2 4/16 5/10 5/13 6/25	Dr. Katie Clark Dr. Taylor Huffman Dr. Bree Kennedy
Northern Berkshire	Pittsfield, Cheshire, Lanesboro, Hancock, Richmond	3/11 4/24 5/8 3/22 4/16 6/17 4/3 5/16	Dr. Jen Safford Dr. Allie Catalino Dr. Taylor Huffman Dr. Suzanne Jaynes
Southern Berkshire	Lee, Lenox, Great Barrington, Monterey, Tyringham, Alford, Stockbridge, West Stockbridge	3/18 3/27 4/15 5/13 5/22 5/31 6/17 6/24 3/15 4/19 4/30 6/4 6/18 4/5 6/12 6/20	Dr. Jen Safford Dr. Allie Catalino Dr. Taylor Huffman Dr. Suzanne Jaynes
Eastern Berkshire	Otis, Becket, Hinsdale, Peru, Dalton	4/1 6/21 3/12 5/9	Dr. Jen Safford Dr. Allie Catalino Dr. Suzanne Jaynes
Extended Berkshire Locations 1	Ashley Falls, Mill River, Southfield, New Marlborough, Sheffield, Egremont	3/29 4/17 5/29	Dr. Jen Safford
Extended Berkshire Locations 2	Chester, Middlefield, Worthington	4/22 6/7 3/12	Dr. Jen Safford Dr. Taylor Huffman
Northern Rensselaer	Petersburg, Berlin, Hoosick Falls, Troy, Johnsonville, Schaghticoke, Melrose, Cropseyville, Grafton, Wynantskill, Poestenkill	3/15 5/1 5/15 3/4 4/23 5/20 6/25 3/20 4/10 5/29 3/28 4/26 6/14	Dr. Jen Safford Dr. Allie Catalino Dr. Taylor Huffman Dr. Suzanne Jaynes
Southern Rensselaer	Averill Park, West Sand Lake, Schodack, East Greenbush, North Greenbush, Schodack Landing, Nassau, East Nassau, Stephentown, Castleton	3/4 3/20 4/10 5/3 5/20 6/5 3/25 4/9 4/26 5/21 6/11 6/14 3/6 3/27 4/12 6/18 5/30	Dr. Jen Safford Dr. Allie Catalino Dr. Taylor Huffman Dr. Suzanne Jaynes
Western Columbia	Valatie, North Chatham, Ghent, Malden Bridge, Stuyvesant Falls, Hudson, Claverack, Philmont, Old Chatham, Livingston	4/5 6/12 3/1 4/1 4/12 4/29 5/7 5/28 6/24 3/19 5/15 3/8 4/11	Dr. Jen Safford Dr. Allie Catalino Dr. Taylor Huffman Dr. Suzanne Jaynes
Eastern Columbia	Austerlitz, Spencertown, Canaan, New Lebanon, Hillsdale, Copake, Ancram, Chatham, East Chatham	3/6 4/8 5/6 6/3 6/26 3/19 3/29 5/10 5/31 4/30 5/3	Dr. Jen Safford Dr. Allie Catalino Dr. Taylor Huffman Dr. Suzanne Jaynes
West Saratoga	Clifton Park, Ballston Spa, Ballston Lake, Saratoga, Corinth, Galway	3/8 3/14 4/18 5/10 6/13	Dr. Taylor Huffman Dr. Suzanne Jaynes
East Saratoga	Halfmoon, Schuylerville, Charlton, Malta, Wilton, Waterford, Mechanicville, Gansevoort	4/16 3/22 4/19 5/23 6/7	Dr. Taylor Huffman Dr. Suzanne Jaynes
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The dates listed are intended for our clients who are not in boarding facilities. If you board your horse, please have your stable manager or barn owner coordinate with our office to arrange dates.
Each horse owner MUST confirm the appointment, the services requested and payment information with our office prior to the day of the appointment or the horse(s) will not be done.
Boarding stable owners and managers, please be prepared to provide us with a current list of your boarders. Having a sign-up sheet in the barn can help make the appointment more efficient for everyone. Please help us by reminding your boarders that they MUST confirm the appointment.



The Equine Clinic at OakenCroft

123B Weisheit Road Glenmont, NY 12077 518-767-2906

Email: contact@oakencroftequine.com **Website:** oakencroftequine.com





Visit us on the web at oakencroftequine.com for current information, access to your digital coggins and health certificates, directions, access to our convenient online pharmacy, and to pay your bill online!

Online Pharmacy: pharmacy.oakencroftequine.com

Please update ECO with your contact information to ensure prompt and paperless communication, updates, and coupons!

Did you know ...

Oakencroft proudly offers chiropractic and acupuncture as adjunctive therapies to traditional western medicine. Chiropractic care focuses on restoring normal range of motion through the spine and extremities in order to promote neural and musculoskeletal health. Acupuncture uses fine needles, heat and electrical current to restore the normal flow of energy throughout the body which helps with nerve stimulation, muscle pain and boosts the immune system.

Call the office today to schedule an integrative medicine consultation with Dr. Allie Catalino or Dr. Taylor Huffman!

We look forward to working with you and your horse to maintain balance.



Dr. Allie Catalino



Dr. Taylor Huffman